

COPY OF LETTER TO PATIENTS

25 OCTOBER 2021

**Your GP practice, Park Medical Practice, will be open to patients at its new location
405 Stockport Road, Timperley WA15 7XR
on Monday 8 November 2021**

Dear Patient,

Following the letter we sent in March, we are delighted to confirm that Park Medical Practice will be open to patients in our new, modern premises in Timperley from 8am on Monday 8 November 2021.

Ahead of the move, **Park Medical Practice will be closed from 1pm on Friday 5 November before opening to patients from 8am on Monday 8 November in our new location.** If you require urgent medical advice when we are closed you can telephone 111 and speak to NHS111. Alternatively you can call the practice on 0161 973 3485 where you will be triaged by a clinician.

We are excited about the move to the new, spacious, ground floor facilities which will provide our GP practice with additional clinical rooms, an extended wheelchair-friendly reception area, improved technology plus an onsite pharmacy.

The state-of-the-art building, located within easy reach of Timperley's centre, will also host Timperley Library (on the first floor) and our new premises will provide dedicated onsite parking for patients, plus disabled spaces and enhanced disabled access.

For your convenience, all contact details for our GP practice – telephone number, email and website details – will remain the same.

We will be updating patients via information in our current reception area, our website www.parkmedicaltimperley.nhs.uk and through text messages. We have also included answers to some potential queries on the reverse of this letter.

Please ensure that your contact details (address, email and phone numbers) are up to date at the surgery so you can be kept informed of future developments. If you do have any questions, please do not hesitate to contact the practice (email: TRCCG.parkmedical@nhs.net)

Kind regards

Dr Nigel Guest (Partner)
Dr Christina Wilson (Partner)
Dr Amal Hashim (Salaried GP)
Kayleigh Hurley (Practice Manager)

We have created some potential questions and answers regarding the move to the new premises.

What is happening?

Park Medical Practice is moving from its current location on Park Road to ground floor premises of the large, purpose-built facility on Stockport Road in Timperley.

When will the move take place?

The current GP practice premises will close at 1pm on Friday 5 November and the new premises will welcome patients from 8am on Monday 8 November.

What happens if I need to see a doctor between those dates?

If you require urgent medical advice when we are closed, please telephone 111 and speak to NHS111. Alternatively you can call the practice on 0161 973 3485 where you will be triaged by a clinician

Why is Park Medical Practice moving?

Our current building is much older and smaller in comparison to the new facilities which will provide 424sqm of space and will benefit our patients with additional clinical rooms, enhanced procedure rooms, a large wheelchair accessible reception and waiting area, an onsite pharmacy, plus onsite parking. Working in a more modern building with enhanced technology – with easy access to Timperley – is also being welcomed by staff.

Where is the new building located?

The new location is **405 Stockport Road, Timperley WA15 7XR**. The GP practice will occupy the ground floor of the building in which Timperley Library is based on the first floor.

How far is the new building from the current GP practice?

Park Medical Practice's new premises are 0.7 miles from the current practice. According to Google maps this is an estimated 2 min drive or 14 mins walk.

What about parking?

There is dedicated onsite GP surgery parking including disabled bays.

How do the new premises cater for the disabled?

The new building provides disabled access for patients and visitors. The GP practice occupies the ground floor with premises featuring wider doors, disabled parking bays, lower reception desks, disabled toilets, plus a hearing loop facility.

Will the contact details remain the same to help patients?

Yes. Tel: 0161 973 3485 Email: TRCCG.parkmedical@nhs.net Website: www.parkmedicaltimperley.nhs.uk

